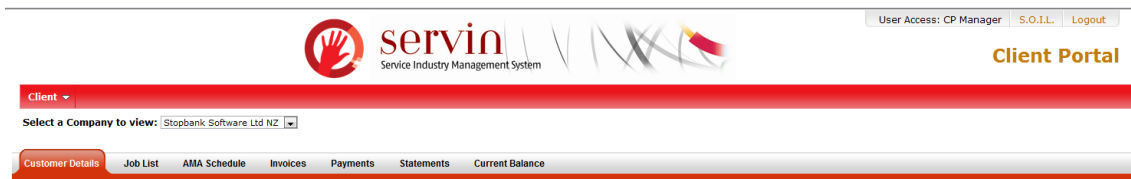


# ComputerCare Online Service Management System

Your Direct Link into our real time Service System



- Log Jobs online direct into our system
- Ensure Jobs have the relevant details
- Approve job requests from your staff
- Search current & completed job detail
- Review Job Status & progress to date
- Print copies of Invoices & Statements
- Check Payments and Account Balance

The ComputerCare Online Client Portal is now available live on the internet.

Simply email [support@computercare.co.nz](mailto:support@computercare.co.nz) To have your username and password setup.



Client Portal User Guide Downloadable from [here](#)



Client Email Support about this Job

### View Job #25358

**Job Title:** CONNECT AND CONFIGURE ILO CARDS  
**Branch:** Head Office  
**Symptom:** CONNECT AND CONFIGURE ILO CARDS FOR REMOTE ACCESS TO SERVERS  
**Customer Order No:**  
**Expected End Date:** 15 April 2011  
**Comment:** ALL JOBS MUST COME THROUGH JMS CLIENT OR IF NOT SEEK APPROVAL FROM T DO NOT LOG OFF ADMINISTRATOR EXIT SESSION ONLY.  
 campbell will start to progressively connect these all up and configure them with

**Working Status:** Active

**Job Notes Log:**

Technician:	
Campbell Wylie	ilo cards all configured with basics b4 power outage, however switch for the pc's as one switch died, quote for replacement s uns cards connected up. documented and tested. so status ok
Campbell	

Invoice #	Description
130675	INVESTIGATE HOW TO IMPLEMENT DATABASE...
130122	PLEASE CHECK THAT ALL BACKUP SOLUTIONS ARE IN...
130015	PLEASE CHECK THAT ALL BACKUP SOLUTIONS ARE IN...
129865	JW HAS SOURCE FILES ON HIS PC THAT NEED TO BE...
129058	PLEASE PROVIDE QUOTE FOR ONLINE BACKUP BILLING....
128638	THE PURPOSE OF THIS PROJECT IS TO REVAMP /...
127691	THE PURPOSE OF THIS PROJECT IS TO REVAMP /...
124971	CREATE A STOPBANK GENERIC TEMPLATE FOR FUTURE...
124813	INVESTIGATE UPGRADE OF SB WORKSTATIONS...
124678	
123595	
123224	
122270	

**Job(s) were closed in the last week:**

Job #:	Description
29941	MAHI MAIL EMAIL ISSUES
29883	EXONET
29543	WENDY'S THINCLIENT
29947	CEO LAPTOP
30029	UPS SETUP
30038	CONSULT ROOM 3 NOTHING WORKING
30034	N PARI PROFILE ISSUE
29836	OHAKUNE CLINIC SCOPE
29930	REMOTE CONNECTIVITY FOR RURAL NURSE
30000	INFRASTRUCTURE DOWN FROM POWER CUT
30059	TRACEY URGENT EMAILS
28657	WO LAPTOP
30039	JO NEEDS REMOTE ACCESS TO MEDTECH



"Servin" Service Industry Management System is designed and produced by StopBank Software, a fully owned subsidiary of ComputerCare New Zealand. Please contact John Stroud, National Business Development Manager, for sales enquiries

