

THE DOWNLO@d

ISSUE 77 April 2011



//COMPUTERCARE/
I.T. SERVICE SOLUTIONS



Wayne's Word

There has been a fair amount of media exposure to potential skill shortages in the labour market, especially in relation to the building and other associated trades. We are also finding it very difficult to recruit additional technical staff with the necessary qualifications and experience.

Successful candidates are very often overseas immigrants and the pool of locally produced talent is thin indeed. We have been recruiting for up to three experienced network engineers for our Manawatu branch for six months now and only made one appointment. Though we are probably more fussy than most, this is an acknowledged problem worldwide. IT skills shortages are reported to be in the hundreds of thousands internationally and forecast to grow more acute.

While we endeavour to promote from within and have a programme focussed on up-skilling and training, this is not an overnight solution and can take some years for a new recruit to move through to a senior role. Competition for limited labour resources is not going to go away anytime soon, so the challenge is to use the resources we have more efficiently and improve productivity to ensure service to our clients is maintained and improved.

Client Events- Autumn 2011

Watch out for your upcoming invite to the ComputerCare Autumn Client Events.

In mid June we are putting on another series of Client Events in Tauranga, Napier, Wanganui and Palmerston North.

Attend and be in to win one of four Hewlett Packard MiniNote Netbooks!

This time we are breaking the event down into a series of bite size topics on new emerging technologies that can benefit your organisation.

Matt Grant, from Microsoft New Zealand, will be giving an outline of Windows 7 and how this can benefit your business, the value add of the recently released Windows Small Business Server 2011, and we are hoping to be just in time to look through the due to be released Cloud Based Microsoft Office 365 online Office Suite.

We will also be briefly looking into new product releases for Wireless Networking and an innovative solution we have been deploying for the Paperless Office. Join us for a light afternoon and a chat over a drink afterwards:

Manawatu	Tuesday 14 June, 3.30pm - 5.00pm
Wanganui	Wednesday 15 June, 3.30pm - 5.00pm
Hawkes Bay	Thursday 16 June, 3.30pm - 5.00pm
Bay of Plenty	Friday 17 June, 3.30pm - 5.00pm

Horse of the Year

It was fantastic to initiate our first year of sponsorship for Horse of The Year that recently ran at the Hawkes Bay Showgrounds.

Horse of the Year is the biggest equestrian event in the Southern Hemisphere with over 1,600 competitors and horses, bringing over \$22 million dollars into the region over the ten day event. It is also a qualifying event for New Zealand and Australian competitors for the London Olympics.

It is excellent for ComputerCare to be involved with such a premiere event that is based in regional New Zealand.

Brock Golding, Hawkes Bay Account Manager, and Daniel Reyland, Technical Team Leader Hawkes Bay were lucky enough to be able to host some clients for the Friday night Horse of the Year extravaganza.

We look forward to being involved as a Major Sponsor, Official Supplier of IT Services, in next years Horse of the Year.



 //COMPUTERCARE/ I.T. SERVICE SOLUTIONS Palmerston North Wanganui Napier Tauranga	Client Events Autumn 2011 Register & Attend Be in the Draw to Win 1 of 4 Hewlett Packard MiniNote Netbooks  Featuring Matt Grant Microsoft New Zealand
WANGANUI CHAMBER OF COMMERCE Business Vitality	June 14, 15, 16, 17 3.30pm - 5.00pm Sustenance & Beverages Provided

0800-600-606

support@computer care.co.nz



Dan's Tech Talk

The latest version of Microsoft's popular Small Business Server suite (SBS 2011) was released earlier this year.

Small Business Server 2008 was released as a standard and premium edition. These two versions were again released with the 2011 version, though a third version is about to go on sale. The new SBS 2011 Essentials edition is a hybrid cloud and onsite product, integrating the functionality of the two into a near

seamless product. The integration of the venerable Small Business Server into the cloud is a major step forward and will allow greater flexibility and freedom moving forward.

We are currently testing some of the more useful features of this latest release and will be making recommendations to clients as soon as we are confident in its abilities.

New Branch Offices in Hawkes Bay

We are just about all set to shift into our new Hawkes Bay offices. With the growth we've had in the Hawkes Bay, and two new engineers (Tim Wilton and Trevor White) joining us we had far outgrown our offices in Whakatu.



ComputerCare Hawkes Bay offices

We have had the interior fitted out to our specification with an extensive technical area allowing our engineers to work in natural light.

For those stressful days there is an atrium garden where the team can contemplate that difficult issue or have an informal meeting away from screens, ringing cellphones and email.

Our new office is just off Marine Parade at 28 Bower Street in downtown Napier.

The Hawkes Bay team are all keen to get into the new premises. It is more than three times the size of the old office.



Atrium Garden at the offices

There is also room for visiting staff from other branches to comfortably work. We often bring together company specialists from across all the branches to work together on particular projects where they have skills and experience.

We have also ensured we have space for representatives from our Vendors and Business Partners such as Hewlett Packard to comfortably work closely alongside us or deliver technical training and updates.

ComputerCare makes top Ten Hewlett Packard Dealers Again

The end of the financial year saw ComputerCare once again make the top ten Hewlett Packard Distributed Partners in New Zealand.

We are extremely pleased to have made this top echelon of dealers and are happy to see our CEO Wayne Masters, be invited to attend a Hewlett Packard hosted event in India.

With the rapid expansion of our company and the hard yards that have been put into managing this growth we are all very happy that Wayne has had the chance to have a well earned holiday.

The trip saw Wayne and the other top nine Hewlett Packard dealers hosted on a 'Agatha Christie' train based ten day tour.

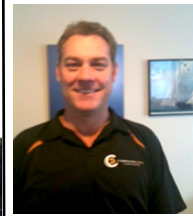
New Staff - Welcome Aboard!

Every newsletter I seem to be adding new faces and introducing them to our clients.

Glenn Whiley joins Sam Ralstons Technical Team in Palmerston North as a Network Engineer. Glenn Has a keen interest in Taekwondo having been the New Zealand Super Heavy Weight champion for 14 years and being placed 4th in the World Champs.



Glenn Whiley



Shane Bracegirdle, formerly of Gen-i, has also joined us in the Wanganui Technical Team as a Network Engineer. Many in the Wanganui business community know Shane and he will be a great asset for the company. When not busy looking after clients Shane is kept busy with his four children!

Shane Bracegirdle

Cliff Barrimore, formerly of CTS, has joined our Tauranga branch as a Network Engineer. Like Glenn, Cliff is also a keen Taekwondo sportsman holding his black belt. Cliff says he still trains for fitness but has given away competing after accumulating a list as long as my arm of broken bones and injuries. He says he's now keen on Motorcross, a much safer past-time!



Cliff Barrimore

We look forward to introducing them to our clients and company culture.

Stunning Result at Charity Golf !



As a member of the local business community its always nice to be involved with community sponsorship.

The Courtesy Ford More FM Charity Golf tournament saw us field a strictly social team to enjoy a relaxing Sunday afternoon with work-mates at the Manawatu Golf Club.

John Stroud, National Business Development Manager joined Sales Administrator Renee Smith, Account Manager Melissa Woolley and National Sales & Marketing Nick White for the round.

While we didn't break any records Melissa and Renee managed to nab themselves this impressive trophy for achieving the highest score!



Melissa & Renee take the Trophy

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Manawatu